

Hanover Commercial Lines

4 ways to get the most out of your workers' compensation policy

Welcome to The Hanover. We look forward to providing you with coverage and services to help protect your business.

To get started, here are four ways you can take to get the most out of your workers' compensation policy.

1 Register for My Hanover Policy (MHP)

Take a moment to sign up for MHP, our self-service online portal for your policy. You can [register online](#) at hanover.com, which enables you to:

- Report and track your claims status online
- Sign up for eBilling to go paperless for your billing documents
- Save a payment preference and set up automatic payments
- Browse our Risk Solutions for risk management resources and discounts



2 Enroll in Nurse Triage 24 (NT24) for claims

[NT24](#) is a valuable service that offers employees access to registered nurses who can provide quick, actionable expert advice in the event of a workplace injury. This telephonic nurse triage service is available 24/7. And, for added convenience, the NT24 team will report the claim to The Hanover on your behalf, helping to streamline your claims process. [Register today.](#)

3 Access your workers' comp claims kit

There are state-specific regulations and forms for posting and employee notification requirements for workers' comp. To ensure employees understand their coverage and how to report a workplace injury, take a moment to download your state's workers' compensation [claims kit](#).

4 Take advantage of Risk Solutions resources

Your workers' compensation policy comes with an array of value-added tools to help reduce your risks wherever they arise. Our team of experts can help provide a tailored risk management plan. We have assembled several on-demand resources and training to support workplace safety, return to work guidance and more. [Visit our website](#) to take advantage of these resources.

Have a claim?

In the event of a claim, here are four convenient ways to [report a claim](#) to The Hanover:

Phone: 1-800-628-0250

Fax: 1-800-762-7788

Email: WCNewLosses@Hanover.com

Online: <https://www.hanover.com/claims>

This material is provided for informational purposes only and does not provide any coverage. For more information about The Hanover visit our website at www.hanover.com

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