

Commercial Lines

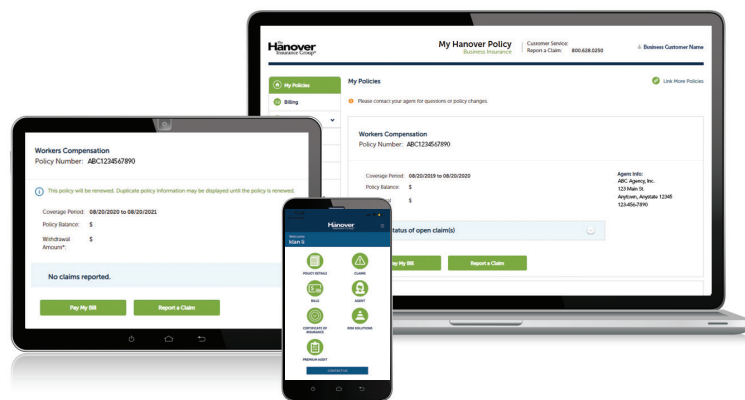
Manage your policy where—and when—you want

We know convenience is important to you. That's why we provide a secure customer self-service portal—

My Hanover Policy—which allows you to easily view your policy information and pay your bill.

With My Hanover Policy, you can:

- **Access your personalized account profile**—view all of your policy information in one place, with the ability to have multiple users for your business.
- **View and pay your bill online**—make a single payment, sign up for automatic bill pay (EFT) or schedule monthly payments online. Save payment preferences in an online wallet and change your information at any time. You also have access to view or print up to 24 months of billing history. Plus, you can sign up to receive billing notifications by text.
- **Benefit from paperless bills**—when you register for My Hanover Policy, you will automatically be signed up to receive paperless bills. You will receive electronic copies of billing statements from your account or email and will be notified when new bills are available. Customers wishing to receive paper bills instead can simply opt out of paperless on their profile.
- **File and track a claim***—submit claim information for your business insurance policies with our customized forms, including prefilled policy information, and track its status along the way.
- **Access risk management resources**—as a Hanover policyholder, you have access to exclusive discounts and online resources to help your business minimize risk. You can view your open recommendations from our risk experts, make status updates and more. Plus, you can submit a question to our Risk Solutions technical experts about a specific risk concern or challenge you may be facing at your business location(s), right from your account view screen.
- **Access premium audit information**—to help you prepare for a premium audit and provide you with an overview of what to expect, we've put together resources, tips and FAQs which can be accessed from your account view screen.
- **View or order a Certificate of Insurance**—as a Hanover customer service center customer, you can view your current certificate of insurance or order a new one directly through MHP from your account view screen.*



Get started today

Access **My Hanover Policy** today by visiting **hanover.com** or through the **Hanover Mobile** app. Registration takes just seconds—you only need your policy number and zip code.

*Available to Hanover Customer Service Center customers.

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