

## Hanover Life Sciences Advantage

# Innovative life sciences solutions

The life sciences industry is constantly changing; growing and shifting as innovative methods and technologies help shape the way organizations deliver on promises to customers. At The Hanover, we understand the industry. We've built products and services that are dynamic—and we aren't stopping there.

## Our products

Fusion is a package of coverages that can be customized for life sciences companies based on their size and needs. Fusion offers four coverages that can be combined in unique ways to meet the needs of your life sciences customers, including products-completed operations coverage, with options to add errors and omissions, information security and privacy, personal injury, and media and content. All in addition to our standard coverage lines: general liability, property, workers' compensation, automobile and international.

## Our people

We assembled a talented and highly experienced team who have the passion and understanding of the life sciences industry to help you and your customers. Meet our team:

### Mina Hernandez

*Vice President, Chief Underwriting Officer*  
**Underwriting and Product Development**  
[mhernandez@hanover.com](mailto:mhernandez@hanover.com)

Mina joined The Hanover in 2015 and brings more than 20 years of industry experience and is the life sciences practice leader. Mina is responsible for managing all aspects of our life science operation, including underwriting, product development, training and talent management. Prior to joining The Hanover, Mina spent more than a decade providing innovative solutions to life sciences customers and agents.

### Paul Bergonzi

*Technical Director*  
**Technology, Life Sciences Risk Solutions**  
[pbergonzi@hanover.com](mailto:pbergonzi@hanover.com)

Paul's career began working as a civil/environmental engineering consultant before transitioning into the commercial insurance industry. He brings over 10 years of experience to the life science practice. In addition to developing field-engineering staff, he worked closely with the practice leader to develop the infrastructure, tools, and resources to support The Hanover's customers and agents. Paul supports the entire technology sector in addition to the company's new, admitted international program.

### Bridget Bergan

*Technology and Life Sciences Director*  
[bbergan@hanover.com](mailto:bbergan@hanover.com)

With more than 17 years of insurance experience, Bridget works on new product development, account referrals, and quality reviews. Before joining Hanover, Bridget worked extensively in the life sciences sector and the electronics manufacturing space.



**Felicia Burton***Life Sciences Director**fburton@hanover.com*

Felicia is responsible for account referrals, along with coaching and mentoring underwriters and developing innovative products that enhance our ability to write new business. She has 16 years of experience in the insurance industry, including time as a Middle Market technology underwriter and medical technology account executive officer.

**Mark Favreault***Life Sciences Underwriter**mfavreault@hanover.com*

Mark joined The Hanover in 2008 and has worked in the Technology and Life Sciences practice since 2014. He has over five years of specialized experience underwriting P&C, professional, and global coverages for Technology and Life Sciences risks. Mark works with agents across the Northeast, Midwest, and Pacific regions, underwriting small business, developing strong relationships with both internal and external partners along the way.

**Kori Johnston***Executive Life Sciences Underwriter**kjohnston@hanover.com*

Kori brings more than 17 years of experience to her role. She is responsible for new business production in the Southeast and Mid-Atlantic regions. She began working at The Hanover in 2009 as a Middle Market underwriter and has since worked in a variety of underwriting roles including technology, and now life science.

**Renee Memory***Executive Life Sciences Underwriter**rmemory@hanover.com*

Renee brings 9 years of experience to her role. She started her career in insurance as a regional marketing specialist before transitioning into a life sciences underwriting role with a large property and casualty carrier. Over the course of her underwriting career, she has become proficient at underwriting traditional core lines, E&O, Cyber Liability, Media Liability, Products Liability, First Party Cyber and Global Programs. Renee is responsible for new business production in the Northeast region, from PA to ME.

**Preston Nanney***Senior Life Sciences Underwriter**jnanney@hanover.com*

Preston is the life sciences underwriter for the West region and has worked with The Hanover technology and life science practice since 2014. He has over six years of experience underwriting P&C, professional, and global coverages. Preston has worked with agents across the West and Pacific region, including San Francisco and the Silicon Valley.

**Jennifer Placek***Executive Life Sciences Underwriter**jplacek@hanover.com*

Jen joined The Hanover in April of 2018 in the Midwest region. She started her insurance career in 2006 as a transportation liability claims adjuster before taking a life science underwriting position for a large property and casualty carrier. Over the last 8 years, she has underwritten both Small and Middle Market life sciences business and is very adept at underwriting the core lines of coverage, complex products liability, cyber liability, and global programs.

**Krista Hartin***Executive Life Sciences Underwriter**khartin@hanover.com*

Krista joined The Hanover in 2018 with more than 13 years of insurance experience. She brings a wealth of experience underwriting complex product liability for a broad range of life sciences risks, such as medical device manufacturers, pharmaceuticals, digital health and contract research organizations. Prior to joining The Hanover, Krista underwrote life sciences risks for two of the largest national property and casualty carriers in this niche.

**Chryl Resnick, JD, CPCU, AIC, SCLA***National Liability Adjuster**cresnick@hanover.com*

Chryl has a law degree from the University of California, Davis, Martin Luther King Jr. School of Law and practiced law for several years before entering the insurance industry. She has handled high exposure general liability, products liability, professional liability, and commercial auto. She has been with The Hanover for several years and in addition to handling life sciences product liability cases, Chryl also handles durable medical equipment cases, eldercare cases and human services cases.



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