

Commercial Lines

Manage your policy where—and when—you want

We know convenience is important to you. That's why we provide a secure customer self-service portal—

My Hanover Policy—which allows you to easily view your policy information and pay your bill.

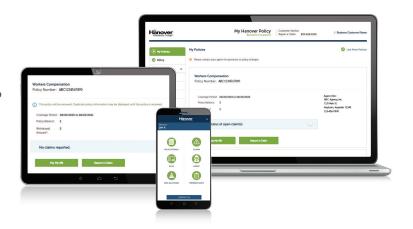
With My Hanover Policy, you can:

- Access your personalized account profile—view all
 of your policy information in one place, with the ability
 to have multiple users for your business.
- View and pay your bill online—make a single payment, sign up for automatic bill pay (EFT) or schedule monthly payments online. Save payment preferences in an online wallet and change your information at any time. You also have access to view or print up to 24 months of billing history. Plus, you can sign up to receive billing notifications by text.
- Benefit from paperless bills—when you register for
 My Hanover Policy, you will automatically be signed up to
 receive paperless bills. You will receive electronic copies
 of billing statements from your account or email and will
 be notified when new bills are available. Customers
 wishing to receive paper bills instead can simply opt out
 of paperless on their profile.
- File and track a claim*—submit claim information for your business insurance policies with our customized forms, including prefilled policy information, and track its status along the way.

*Claims reporting available through My Hanover Policy website.

Access risk management resources—as a Hanover policyholder, you have access to exclusive discounts and online resources to help your business minimize risk. You can view your open recommendations from our risk experts, make status updates and more. Plus, you can submit a question to our Risk Solutions technical experts about a specific risk concern or challenge you may be facing at your business location(s), right from your account view screen.

Access premium audit information—to help you
prepare for a premium audit and provide you with an
overview of what to expect, we've put together resources,
tips and FAQs which can be accessed from your account
view screen.



Get started today

Access My Hanover Policy today by visiting hanover.com or through the Hanover Mobile app. Registration takes just seconds—you only need your policy number and zip code.

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