




Hanover Cyber


Cyber expertise when you need it most

The Hanover has built a panel of cyber service providers that are standing by, ready to provide trusted guidance, expertise, experience and support in the event of a cyber claim. Our policyholders have preferred access and pricing for our partners in cyber breach response, data recovery, legal counsel, forensic IT services, and public relations to help minimize the effects of a cyberattack and get back in business, as quickly as possible.

Cyber breach response partners

<p>CyberScout</p> <p>CyberScout provides comprehensive data breach remediation services and expert guidance and support in response to inadvertent data exposures and identity theft.</p> <p>Since 2003, CyberScout has set the standard for identity, privacy and data security services for 17.5 million households and more than 770,000 businesses worldwide.</p>	
<p>Experian</p> <p>Experian's suite of data breach products is the only solution that provides organizations with valuable services that both resolves and responds to data breaches quickly and efficiently, while providing the support needed to help protect employees and customers.</p> <p>Experian resolves an average of more than 5,000 breaches annually, supporting everyone from Fortune 500 and mid-size companies in nearly every industry, including government, healthcare, entertainment and education. Experian's data breach response services include incident response management, notification, identity protection, call center support and fraud resolution.</p>	
<p>IDX™</p> <p>IDX™ is a leading provider of privacy and identity protection and data breach services for organizations and individuals. Thousands of organizations trust the IDX™ privacy platform to empower consumers to take back control of their privacy with IDX™ identity and privacy protection products.</p>	

Legal counsel partners

<p>Lewis Brisbois</p> <p>Led by a former Department of Justice cyber attorney, Lewis Brisbois' rapid response team provides fully managed data breach response services, with particular expertise working with the Payment Card Industry Data Security Standard (PCI DSS) and the Health Insurance Portability and Accountability Act (HIPAA). They are available 24/7 with members in every U.S. time zone to assist Hanover customers.</p>	
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Legal counsel partners *continued*

Mullen Coughlin LLC

Mullen Coughlin is the largest team of attorneys solely dedicated to providing data privacy legal counsel to organizations of all sizes and from every sector. They counsel organizations in:

- Investigating and responding to data privacy events
- Coordinating notification to required parties
- Managing appropriate consumer remedies
- Defense against regulatory claims, as well as single plaintiff and class action litigation, relating to a data privacy incident.

Mullen Coughlin also provides assistance to organizations prior to an incident as they identify and comply with their legal and contractual data privacy obligations.



Forensic IT partners

Ankura

Ankura Consulting has successfully completed more than 3,500 cybersecurity investigations and proactive cyber projects for companies over the last 10 years. Their 100 professional global cyber and privacy team includes former federal agents, IT security experts, Big 4 alumni, data mining and analytics scientists, and expert witnesses. Their clients range from the Fortune 500 companies to small businesses. Incident response services include:

- Forensic cyber investigations
- PHI/PII data mining and notification list creation
- Ransomware negotiation and bitcoin payment facilitation
- Business interruption forensic accounting claim calculations



Blue Team Alpha

Blue Team Alpha's elite cybersecurity force is the professionally-trained team of experts to call when you discover that you've been breached and aren't sure what to do next. Blue Team Alpha's team of experts doesn't just eradicate the threat, they partner with businesses to implement a continuous improvement process to strengthen overall security effectiveness. Its mission is to help as many American SMBs and SMEs defend themselves against inevitable cybersecurity attacks. Blue Team Alpha offers a fast, cost-effective path to securing information, before or after a breach.



BlueVoyant

BlueVoyant is a mission-driven cybersecurity services company that defends businesses against today's sophisticated attackers and advanced threats. They were built to combine the best in cyberdefense resources from private enterprise, elite global law enforcement agencies and intelligence units, and the cybersecurity industry. BlueVoyant utilizes large real-time datasets with industry leading analytics and technologies. BlueVoyant offers forensics and incident response services, including ransomware negotiations and payments.



Unit 42

Palo Alto Networks' Unit 42 brings together world-renowned threat researchers with an elite team of incident responders and security consultants to create an intelligence-driven, response-ready organization. With a deeply rooted reputation for delivering industry-leading threat intelligence, Unit 42 has expanded its scope to provide state-of-the-art incident response and cyber risk management services. Their consultants serve as your trusted advisor to assess and validate your security controls against the right threats, evolve your security strategy with a threat-informed approach, and respond to incidents in record time.



Forensic IT partners *continued*

Kivu

Kivu provides 24/7 incident response services to network intrusions. Kivu's expertise includes ransomware, denial of service and theft of confidential information. Their expert forensic analysts can determine if a breach has occurred, quantify its extent and evaluate the potential damage. Kivu also provides guidance or on-site assistance to clients, bringing their systems safely back on line.

Additionally, Kivu has built a reputation combating cyber extortion and responding to cyber-crime. Kivu's cyber extortion team is trained in complex negotiation procedures, and they are highly experienced in hacking techniques and protocols.



Sylint

Sylint is a nationally recognized cybersecurity and digital data forensics firm, with a reputation for discretely addressing headline-grabbing data breaches, cyber incidents, and precedent-setting court cases. Sylint is an agile team, expert in advanced technologies, leveraging proven investigative protocols to uncover fraud, data theft, malicious conduct, sabotage and other nefarious activities.

Sylint, one of few recognized payment card industry forensic investigators, has extensive experience in intrusion detection, incident response, breach investigation, security assessment and malware identification and remediation.



Data recovery partner

Proven Data

Proven Data is a global security firm specializing in data recovery, cybersecurity, and digital forensics. Proven Data's data recovery experts utilize the most advanced techniques and systems to ensure the data restoration process accurately recovers all business data and information that could have been lost due to water damage, fire damage, or other physical damage. They take extreme precaution to ensure the data is recovered properly the first time, every time.

With over more than 20 years of experience in resolving cases on both a local and national scale, Proven Data is prepared to resolve all cyber and data recovery incidents from start to finish.

Proven Data data recovery specialists are experienced in:

- Hard drives
- RAID
- Computer data
- External hard drives
- Mac data
- Server data
- SD card
- Photo data
- SSD drive
- Camera data
- Laptop data



Public relations partner

Infinite Global

Infinite Global is a strategic communications firm with offices in New York, London, San Francisco and Chicago. Working alongside the world's top cybersecurity lawyers, their team has counseled dozens of public and private institutions through the complex challenges presented by data security incidents. From helping their clients prepare proactively through tabletops and playbooks to responding in real time to major public-facing breaches, Infinite Global has the experience and expertise to help organizations of all shapes and sizes mitigate the risks associated with today's modern cyber threats.



Cyber claims services

Our goal is to ensure that our policyholders get all the help and support they need to get their business back to normal after a cyberattack. And, it all starts with reporting a loss immediately.

We offer two dedicated channels for reporting cyber claims, 24/7:

Hotline: 800-385-5271

Email: cyberclaims@hanover.com

For technology companies, cyber claims can also be reported via:

Hotline: 888-357-9186

Email: TechCIm@hanover.com

Once first notice of loss is made, our partners will coordinate with you to quickly assess the best course of action.

Let's start a cyber conversation

Contact your local Hanover representative today to learn more.



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hanover.com
The Agency Place (TAP)—<https://tap.hanover.com>

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